

# **CEDAR COURT**

**HEALTHSOUTH** *Rehabilitation Hospital*

4<sup>th</sup> September 2001

Mr Brian Rabinowicz,  
Renaissance Consulting  
39 Botanic Drive  
DONCASTER Vic., 3108

Dear Brian,

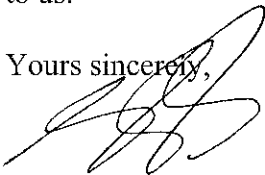
On behalf of the management team of Cedar Court HealthSouth Rehabilitation Hospital I want to thank you and Janice for the tremendous work you did at the recent two-day workshop at Stonelea.

Too often in our work we tend to take things for granted – especially things relating to ourselves and our personal relationships. In a service industry such as the Healthcare Industry our relationship with our staff as well as our patients is integral for the organisation not only to survive but also to thrive.

The sessions on meaningful relationships that you ran, I believe, gave everyone an opportunity to understand about themselves as well as their colleagues that they work with. It was certainly noticeable by the end of the workshops that people obtained a clearer insight into themselves as well as the impact of their behaviour on others.

You have created an environment in our management team that will inspire a sustainable change and on behalf of the team I want to thank both of you for the preparation and presentation given to us.

Yours sincerely,



RODNEY G NISSEN  
Chief Executive Officer

